

BELL ATLANTIC RESPONSE TO MA DTE KPMG EXCEPTION

Exception #: 13

Component: **KPMG observed difficulties submitting Pre Order transactions to Bell Atlantic through the EDI interface.**

Domain: POP

Date Uncovered by KPMG: 6/30/00

Date BA Received: 6/30/00

Date BA Responded: 7/14/00; 7/26/00 (1st Revision)

KPMG Summary Statement and BA Response: Bell Atlantic's failure to identify acceptable pairs for ADSL service after issuing an LSC may impair a CLEC's ability to provide quality, timely service to their customers.

7/14/00 BA Response:

Issue 13.1

In regards to trouble ticket 22577, the account KPMG used 508Q050121, is a resale account and cannot be used to retrieve CABS CSRs. This was communicated to KPMG on 5/19 by the Help Desk.

In regards to trouble ticket 25669, the sender ID KPMG used for these transactions was not correctly in our configuration files. This error was corrected on 7/5, so KPMG should retest these transactions.

7/26/00 BA Response:

Issue 13.2

This issue identifies a needed correction for the Installation Status Request (ISR) transaction through EDI. A system fix will be implemented on 7/28/00 to correct this issue. KPMG can retest this transaction after this date.